UI/UX

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Section 1:

Fundamentals



What is the difference between UI and UX?



UX

UI





UX



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UX: The Foundation

- UX is the raw structure of your program
- How do users interact with it?
- What options do they have?
- What order are the options presented in?

UI: The Aesthetics

- UI represents the visual polish of that core structure
- Everything that makes the framework beautiful
- Involves graphic design, typography, and animation



Whether it be the sweeping eagle in his flight, or the open apple-blossom, the toiling work-horse, the blithe swan, the branching oak, the winding stream at its base, the drifting clouds, over all the coursing sun

form ever follows function

and this is the law

~Louis Sullivan

Form Ever Follows Function

- UI must follow UX
- If you have an interface which is easy to use, but looks terrible, that's bad UI
- If you have an interface which is hard to use but looks great, that's bad UX

Looks Fancy, Terrible to Use







The UX Mindset

- Think analytically
 - Anticipate the needs of your users
- Think about optimization
 - How can users get to their desired option in the fewest clicks?
- Developers; You have a good mind-set for UX!

"What options do our users want / need?"

"If this action is the one users take the most often, how can we make it easy for them to take it?"

Art Reinforcing Structure

- Artists should use their knowledge of aesthetics to reinforce the structure.
- How can contrast and spacing draw the user's attention to vital functions?

Just because UI is rendered on a canvas doesn't give you the excuse to paint anything you like

Consistency is King

- The more the UI has a consistent styling, the easier it will be for users to navigate
 - Less difficult to parse
- If the majority of your UI follows a uniform styling, it helps users distinguish outliers:
 - Disabled Buttons
 - Warning Notifications

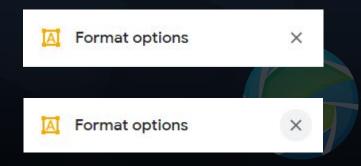
Breaking Conventions

- A break from convention should signify something important (like a permanent change)
 - Potential to erase data
 - Using a once-in-a-game item
- Distinguished with a color palette, pattern, or graphic which looks unlike any other

How can aesthetics complement function?

What You See Is What You Get

- Every element needs space
- Not every button needs its own box, but if there is an icon floating in space, intuition would dictate you have to click pretty close to the icon
- Depending on how easy the action should be to perform, this could be intentionally easy or difficult



Simple Example; Buttons

- If it's a button, it should look and behave like a button
- If it isn't a button, it shouldn't look or behave like one



Button States

- Neutral ("Idle")
- Highlight ("Focus" or "Hover")
- Selected ("Clicked" or "Pressed")
- Disabled
- At no point in the 3 Primary states does the button resemble the disabled state

Neutral

Hover

Clicked

Disabled

Disabled Functions

Questions for "currently unavailable" options;

- Should it be displayed?
- If it is displayed, how can you communicate why it isn't available?
- Are unavailable options included in the cursor navigation (or does it skip over them)?



Less is More

- A picture is worth 1000 Words
- When you use text, put it where players will read it





A Bad Place for Text



Dead Center

Blizzard's **Overwatch** features circular bars, "hit confirms", and ammo-counters dead-center





Icon Considerations

Use well known icons rather than making your own

The "Save" Icon:



Sources: https://thenounproject.com/term/save/9016/, Google Material Design, https://blog.prototypr.io/a-better-save-icon-4d7a0436176

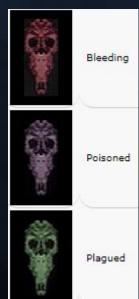
Making your own Icon

If you need to make your own icon;

- Make sure it looks unique
- Make it a simplified graphic of what it represents
- Icons are frequently rendered to a small size, make sure it's legible!

Not very helpful icons





Demon's Souls had difficult to understand icons

Stat icons are too abstract (maybe based on Kanji?)

Status icons are NO GOOD for the Color-blind



The importance of good UX

- UX is the foundation; it must be done before UI
 Designers can finish their work (ideally before they start!)
- The less the UX changes, the less the UI needs to change (the less work that needs re-doing!)
- A good UX is vital to user retention

A deep understanding

To create an effective UX, you must have a "deep

understanding" of;

Your software

Your users



Understanding your Software

- What is the purpose of the software?
 - o For games, what is the Essential Experience?
 - For applications, what is the Value Proposition?
- As you develop your software, you will develop a feel for which options should be "top level"

Understanding your Users

Understanding your Users

- Anticipate what users want to do, how do they think it works; in other words; psychology
- Feedback: Listening to user feedback is a vital part of creating a fluid UX

It DOESN'T MATTER how nicely it works in your head;

If your users don't understand it, the design MUST change

Layout based on use

Lay only grass, then, a year later, put down concrete paths where the grass has been worn away



Improving existing UX

- It's easy to spot problems, it isn't always easy to come up with solutions, but it can be a useful exercise to try
- Can you think of some games where the UX might have been improved if the developers had better anticipated the needs of their users?

The Spectrum of Users

- A good UX bridges the gap between;
- Casual Users: People interacting with a system for the first time, or those who interact with it rarely
- Hardcore Users: People who interact with the system daily; they want efficiency!

Casual users

'v' Luck :Select ×:Enter •:Exit

- Display inputs on-screen
- Replicate functionality in multiple places
- Cut down on Jargon (or at least provide parentheticals)
- Search through menus with multiple tags
- Easy access to help resources

An option users don't know they have is just as bad as not having the option

Hardcore Users

- Interface customization; the ability to tailor something to their work-flow
- Hotkeys for everything, and the ability to re-map hotkeys
- Quick transitions
- Could be industry veterans used to similar software

Some Hardcore users are just fine with this;







Friendly UI

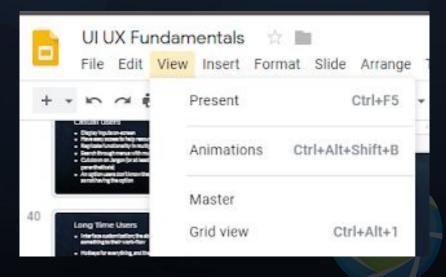
- Design the interface for the Casual User
- Make provisions for the Hardcore User
- Customizability; Allow users to tailor the interface to align with their workflow
- Don't think of big buttons as "Childish" and small buttons as "Refined"

Menu Transitions

- Fancy transitions are a great way to make your interface present well in trailers
 - Not that you really want to focus on the menus during trailers...
- In practice, these quickly get cumbersome
- Include options to disable or speed up transitions

Hotkeys

- Hotkeys and the ability to re-map them does not interfere with the Casual User experience
- Using Hotkeys should not be more difficult than navigating the drop-down menu



Make Accessibility a Priority

- Games which place an emphasis on Accessibility find new audiences
 - Monster Hunter World
 - Fire Emblem Awakening
- To innovate and introduce new mechanics, you must educate your players



Conventions and Consensus

- Users expect certain functionality from your software based on their previous experience
- We are pattern driven creatures; anything that differs from "the norm" creates mental load
- Look outward at the industry, what functionality do users expect from similar software?

The 2 Button issue

If you are in a situation featuring two buttons without distinct highlight states, the user will be unable to tell which one they have selected.

Continue

Quit

Cursor travel

If your cursor skips over a large area of the screen, you may wish to include a trail the user can visually follow to guide their sight to the new button

Continue

Save and Quit



The most important skill of all

Communication

- UX is about "listening" to the needs of your users
- UI is about "speaking" to your users through visuals
- When you communicate, seek to instill an understanding in your audience

3D Communication

- Speak AND Listen in every direction
- Lateral: Arrive at a consensus with other designers
- Vertical: Up and down the production pipeline
- Outward:
 - What are others doing?
 - Perform testing with end users to get feedback

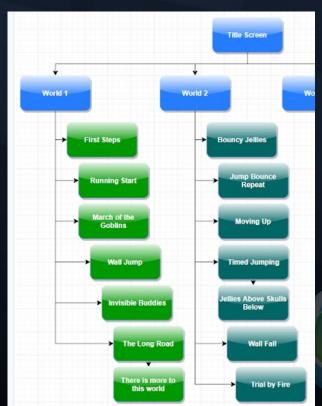


Make the UI "screen safe"



Planning your UX / UI

- UX Planning:
 - Google Docs
 - o Draw.io
- UI Planning:
 - Pencil and paper



Leaving it to Intuition

- Do your research!
 - Learn from other success stories and failures
 - Don't copy things wholesale without understanding why it worked
- Your worldview is finite in scope
 - Get outside perspectives on the UX / UI

In Summary

UX Designers

- Reinforce the purpose of the software
- A Deep Understanding
 - Of the Software
 - Of Casual and Hardcore
 Users
- Utilize conventions

UI Designers

- Use visuals to reinforce UX
- Give buttons "the 3 States"
- Consistency is King
- Create simple, unique, and meaningful icons
- Place visual elements where players will see them

And Remember;

Communication is key.

Speak AND Listen.



THANK YOU

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